

## **Room Information Folder**

Welcome to the Kings Head in Bawburgh! We hope you enjoy your stay with us and if there is anything we can do to assist with this during your visit please don't hesitate to ask.

We have 6 boutique rooms that are grand yet relaxing. Each with their own unique décor, from chandeliers and gilded mirrors to traditionally beamed ceilings. Designed to ensure a comfortable and memorable stay.



Our beds are handcrafted in the UK and the timber frames that make them are sourced from a sustainable forest. All the mattresses have 2500 individually hand nested pocket springs and 3 rows of traditional hand side stitches. They are made of luxury cotton, silk, lamb's wool and cashmere combs to aid in a peaceful night's sleep. To guarantee comfort we have "luxury soft as down" microfibre duvets that are hypoallergenic and pillows made of ultimate microfibre with silk.

**Checkout is 11am** - late check out or early checks in can be arranged with prior notice. Charges may apply.

### **WIFI**

We have free WIFI throughout the B&B rooms simply join the network "Kings Head Guest" – there is no password.

### **In a case of emergency**

In your reservation confirmation email you will receive the details for the out of hours emergency contacts to use during your stay if required.

**Our fire safety plan is on the reverse of your door, so please read this for your safety.**

### **Fire Procedure**

- If you discover a fire, immediately sound the alarm by pushing the nearest fire alarm point. These are located all around the inside of building, including upstairs
- If you hear continuous ringing – this means that someone has activated the alarm and this is the signal for everyone to evacuate.
- Do not delay to collect your possessions
- Leave the doors unlocked
- Leave the building by the nearest available route
- Go to the assembly point in the middle of the car park
- Do not re-enter the building until advised by a member of staff

### **Other incidents**

- For any other concern contact a member of staff on duty
- If you are concerned about a situation in the middle of the night after all the staff have left please ring one of the out of hours emergency numbers provided. Assistance will be given or we will be with you in a matter of minutes.

## **Food & drink at The Kings Head**

As one of the original pioneers of gastro pub dining in Norfolk, The Kings Head Bawburgh has its menu and philosophy firmly rooted in local markets. From a close relationship between well-established local produce suppliers is born a monthly changing a la carte menu and a daily changing specials board packed with proper pub classics with imaginative, local twists.



Head Chef Jake heads a talented team who prepare and beautifully cook with the finest seasonal local produce, to produce their ever evolving menu's. We are also proud to hold 2 AA Rosettes for our restaurant and to have been awarded 'Norfolk Dining Pub of The Year 2019' by The Good Pub Guide.

We would love for you to come and dine with us, or simply come and enjoy a pint or a glass from an extensive range of local real ales, lagers & carefully chosen wines.

### **Breakfast**

If breakfast is included in your reservation it will be served from 7:15 – 9 Monday to Friday and 9 - 10 Saturday and Sunday. You will need to reserve your breakfast time the day / evening before. Please contact us if you require anything outside of these times, we will do our best to accommodate you.

### **Pub/Restaurant Opening Hours**

Monday: CLOSED

Tuesday – Thursday: 12pm - 10pm

Friday & Saturday: 12pm - 11pm

Sun: 11.30pm - 8pm

(Opening times will depend on business, if it is quiet we may close earlier)

### **Food Service Hours**

Monday: CLOSED

Tuesday - Saturday: 12pm - 2pm & 6pm - 9pm

Sun: 12pm - 4pm

**You can find our latest menus on our website.**

### **Local Information**

#### **Taxis**

First GoldStar Taxis – 01603 488888

ABC taxis – 01603 666333

Green Frog – 01603 744747

If required please do not hesitate to ask a member of staff to book a taxi for you.

#### **Hospitals**

The Norfolk and Norwich hospital – 01603 286286

Colney Lane, Norwich NR4 7UY

Spire Norwich Hospital - 01603 456181

Old Watton Road, Norwich, Norfolk NR4 7TD

#### **Norwich Tourist Information**

The Forum, Millennium Plain, Norwich, Norfolk NR2 1TF - 01603 213999

#### **Churches**

Bawburgh church - St Mary & St Walstan : Church Street, Bawburgh, Norfolk, NR9 3LT

Bowthorpe Church - The Worship Centre, Bowthorpe Hall Road, Norwich. 01603 749614

## Private functions and meetings (not available currently due to Covid-19)

We have a conference room located in the front of pub which can comfortably seat 18 people, this room is available to hire. There is a large projector screen and projector that can be linked with a laptop computer for presentations and we also provide a flip chart with board pens and paper pads and pens. The room can either be arranged into a theatre arrangement (seating more than 18 is possible this way) or a banquet style which can hold 18 people.



Half day hire - £65

Full day hire - £120

This room can also be used for private dining or special occasions and for this it is free of charge. We can arrange set menus, buffets or pre orders from our current menu depending on your requirements.

Please do not hesitate to speak to a member of staff if you are interested in booking.

## Radiators

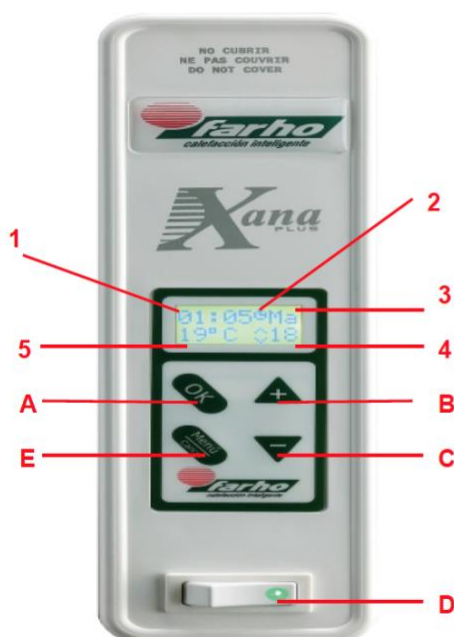
Our radiators are individually thermostatically controlled. The temperature figure on the left gives you the room temperature and the figure on the right gives you the desired radiator temperature. Simply press the up or down arrows on the panel to achieve this. The radiators are not instant heat so will take a short amount of time to reach the set temperature. If you have any queries please do not hesitate to ask.

### How to raise or lower the room temperature

To raise or lower the room temperature press the +/- key until the desired room temperature indicator (bottom right of screen) displays the desired temperature.

### How to know if the heater is working

When the temperature setting (bottom right of screen) is greater than the room temperature (bottom left of screen) the temperature setting will flash continuously to indicate the heater is heating. If the temperature setting is not flashing the heater is not heating.



#### Description of the Key Pad and Display

1. Time
  2. Activated programmes (time clock is on)
  3. Day of the week
  4. Desired room temperature
  5. Room temperature
- 
- A. Operation confirmation key
  - B. Up key
  - C. Down key
  - D. On / Off switch
  - E. Menu / Cancel key (All menu settings)